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Urgent Care Intake Form

Pets Name: _____ Pet ID: _____
Client Name: _____ Client ID: _____ Doctor: _____
Age: _____ Sex: _____ Breed: _____

Presenting Complaint:

Symptoms/Duration:

Medications/Supplements (dosing and last time given):

Are vaccines current? Y / N

Known allergies or adverse reactions to medications? Y / N

If yes, list: _____

Referral Hospital: _____

Contact Name & Phone Number(s) : _____ Text OK? Y / N

I hereby authorize the doctors of Hillside Veterinary Hospital to administer such treatment as is necessary and to perform procedures therapeutically and/or diagnostically. I further understand that no guarantee of successful treatment is made. I also assume financial responsibility for all charges incurred and agree to pay all such charges at the time of release.

Signature: _____

Date: _____

Intake Nurse:

Discharge Nurse:

Thank you for choosing Hillside Veterinary Hospital for your pet's urgent care needs. Please review the following information to help ensure a smooth visit.

Important Information for Urgent Care Visits

Urgent Care Hours & Limitations:

Urgent care is not designed for overnight hospitalization. Some patients may require transfer to an emergency or referral facility after initial assessment and stabilization.

Pet Arrival Requirements:

For everyone's safety, all pets must arrive on a leash or in a secure carrier.

Intake Process:

A Veterinary Technician will meet with you to gather important details about your pet's condition. Please allow 10–15 minutes for this process.

- If someone else (your secondary contact) is dropping off your pet, they must be able to answer questions about your pet's condition.
- If the technician cannot reach you for clarification, veterinary care may be delayed.

Authorized Contacts:

All points of contact must be 18 years or older and authorized to make medical and financial decisions for the patient.

Patient Triage:

Patients are seen based on medical urgency, not order of arrival. Even if you have called ahead, there may be a wait.

Estimates & Deposits:

During intake, you may receive an estimate for care. These estimates are based on our experience with similar cases.

- A deposit equal to the Urgent Care Exam fee is required at the time of drop-off.

Hospitalization & Treatment Plans:

After intake, your pet may be admitted for assessment and treatment. If hospitalization is recommended, a veterinarian will contact you to discuss findings and create a treatment plan.

Payment Information:

- Hillside Veterinary Hospital does not offer in-house payment plans.
- If you plan to use third-party financing, please let our reception team know at check-in so we can assist you.
- When applying for financing, request enough to cover the high end of your estimate. Any remaining balance not covered by financing or insurance is due when your pet is discharged.

By signing below, I agree that I have read and understood the protocols listed above.

Signature: _____

Date: _____